

W0. Introduction

W0.1

(W0.1) Give a general description of and introduction to your organization.

METRO is a leading international specialist company in the wholesale and modern food retail sector. The company operates in 34 countries and employs almost 100,000 people worldwide. In financial year 2019/20, METRO generated sales of around EUR 25.6 billion. The group is headed by METRO AG, which acts as the central management holding company. It performs group management functions, particularly in the areas of finance, controlling, legal and compliance. Central management and administrative functions for METRO Wholesale are anchored within METRO AG. The group essentially consists of METRO Wholesale. The wholesale company METRO Wholesale operates 678 wholesale stores across 25 countries. The delivery business (Food Service Distribution, FSD) is also part of this sales line, with companies like METRO Delivery Service and the delivery specialists Classic Fine Foods, Pro&Pro and Rungis Express. The group has pooled its digitalisation initiatives in the Others segment. This primarily refers to the activities of the Hospitality Digital (formerly HoReCa Digital) business unit, which was established in 2015. The unit develops digital solutions for customers in the hospitality industry and creates interfaces for the digital products conventionally used by wholesale traders. The Others segment further includes the service companies METRO PROPERTIES, METRO LOGISTICS, METRO-NOM (formerly METRO SYSTEMS), METRO ADVERTISING and METRO SOURCING. These companies provide real estate, logistics, IT, advertising and procurement services within the group.

Global challenges

The global challenges which our society is facing also have an impact on METRO and its segments. After all, our core business is providing high-quality products and services to customers the world over. The basis for this is an intact environment and the availability of resources.

Global population growth is one of the biggest challenges as it impacts resource consumption, the climate and the food situation. According to forecasts by the United Nations, approximately 9.7 billion people will live on earth by 2050. In order to meet their needs, agriculture would have to produce nearly 50% more food, animal feed and biofuels in 2050 than in 2012. Because with increasing prosperity, eating habits change as well. There will be an increase in the need for meat, for example, the production of which is particularly resource-intensive. We already consume considerably more resources per annum than our planet can provide sustainably.

If this consumption rate continued unabated, by 2050 we would need 3 planets like the earth to meet the demand for resources. The pressure on the earth's sustainability is mounting. Growing consumption of resources in the long run, METRO can only safeguard the foundations of its business if it manages to separate growth from the resource requirements.

Sustainable business for us therefore means improving our 'foodprint' while minimising our footprint. We are working towards this by:

- improving our procurement processes in terms of environmental and social criteria,
- making our products and services more sustainable and offering efficient solutions to simplify our customers' business activities,
- optimising our own processes to use natural resources efficiently and responsibly in line with the 'reduce, reuse, recycle' principle, and to avoid (food) waste, and
- raising awareness of these interrelationships among our employees (e.g. sustainability day), business partners (e.g. CDP supply chain programme on water, forest, climate change) and customers (e.g. roundtable METRO France).

W0.2

(W0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date
Reporting year	October 1 2019	September 30 2020

W0.3

(W0.3) Select the countries/areas for which you will be supplying data.

- Austria
- Belgium
- Bulgaria
- Croatia
- Czechia
- France
- Germany
- Hungary
- India
- Italy
- Japan
- Kazakhstan
- Myanmar
- Netherlands
- Pakistan
- Poland
- Portugal
- Republic of Moldova
- Romania
- Russian Federation
- Serbia
- Slovakia
- Spain
- Turkey
- Ukraine

W0.4

(W0.4) Select the currency used for all financial information disclosed throughout your response.

EUR

W0.5

(W0.5) Select the option that best describes the reporting boundary for companies, entities, or groups for which water impacts on your business are being reported.

Companies, entities or groups over which financial control is exercised

W0.6

(W0.6) Within this boundary, are there any geographies, facilities, water aspects, or other exclusions from your disclosure?

No

W1. Current state

W1.1

(W1.1) Rate the importance (current and future) of water quality and water quantity to the success of your business.

	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Important	Important	Direct operations: Store operation depends on freshwater availability for cleaning purposes, sanitary facilities, on-site ice production and keeping of live fish (primary use), therefore the importance rating is classified as important. Indirect operations / value chain: Manufacturing of selected own brand products depends on freshwater availability indirectly, e.g. cotton production for textiles (primary use), therefore, therefore the importance rating is classified as important.
Sufficient amounts of recycled, brackish and/or produced water available for use	Neutral	Not very important	Direct operations: At METRO we use recycled or brackish water for store operation where hygiene regulations allow this. Currently we use it in (primary use) in four stores: We use recycled water for the restrooms or watering the plants, therefore the importance rating is neutral. Indirect operations / value chain: Manufacturing of selected own brand products may depend to minor extent on recycled or brackish water indirectly (primary use), therefore the importance rating is not very important.

W1.2

(W1.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?

	% of sites/facilities/operations	Please explain
Water withdrawals – total volumes	100%	At Group level we measure and monitor the total volume of water the company draw from the public drinking water supply. Volume data are collected on store level.
Water withdrawals – volumes by source	Not relevant	At Group level we measure and monitor the total volume of water the company draw from the public drinking water supply. The public drinking water supply is the only source we draw water from with significant amount. Volume data collected on store level.
Entrained water associated with your metals & mining sector activities - total volumes [only metals and mining sector]	<Not Applicable>	<Not Applicable>
Produced water associated with your oil & gas sector activities - total volumes [only oil and gas sector]	<Not Applicable>	<Not Applicable>
Water withdrawals quality	100%	At Group level we measure and monitor the total volume of water the company draw from the public drinking water supply. The public drinking water supply is the only source we draw water from with significant amount and we therefore assume water quality meets local public drinking water quality level.
Water discharges – total volumes	100%	At Group level we measure and monitor the total volume of wastewater. As there is no significant consumption of water at our sites we assume amount of wastewater is equal to total water withdraw. All wastewater is fed into the public sewage system and treated by municipal wastewater treatment plants.
Water discharges – volumes by destination	100%	At Group level we measure and monitor the total volume of wastewater. As there is no significant consumption of water at our sites we assume amount of wastewater is equal to total water withdraw. All wastewater is fed into the public sewage system and treated by municipal wastewater treatment plants.
Water discharges – volumes by treatment method	Not relevant	At Group level we do not explicitly measure and monitor the volume by treatment method as our waste water does not require special treatment. Our entire wastewater volume is fed into the public sewage system and is treated by municipal wastewater treatment plants.
Water discharge quality – by standard effluent parameters	Not relevant	At Group level we do not explicitly measure and monitor the water discharge quality as our waste water does not require special treatment. As there is no significant consumption of water at our sites we assume that total wastewater discharge quality is equal to the quality of water withdrawn. Our entire wastewater volume is fed into the public sewage system. Water quality is at a level to be treated by municipal wastewater treatment plants.
Water discharge quality – temperature	Not relevant	At Group level we do not explicitly measure and monitor the water discharge quality as our waste water does not require special treatment or temperature level. Our entire wastewater volume is fed into the public sewage system. Water quality is at a level to be treated by municipal wastewater treatment plants.
Water consumption – total volume	100%	As there is no significant consumption of water at our sites we assume that total wastewater discharge is equal to total water withdraw, resulting in zero consumption. At the warehouses, stores and back offices, water is primarily used for cleaning and sanitary facilities. In addition to this, water may be used for storing, transporting and selling food, for example for keeping live fish or making ice to chill fresh fish.
Water recycled/reused	100%	There is no significant amount of water recycled or reused. Due to hygiene requirements we are often not allowed to use recycled water or to reuse water in operating stores. We use recycled or brackish water for store operation where hygiene regulations allow this. Currently we use it in (primary use) in four stores: We use recycled water for the restrooms or watering the plants, therefore the usage of recycled water is very low.
The provision of fully-functioning, safely managed WASH services to all workers	100%	We do provide clean water for drinking, cooking and cleaning purposes, adequate facilities for excreta purposes, solid waste management and drainage, and hygiene information and education to all of our staff.

W1.2b

(W1.2b) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, and how do these volumes compare to the previous reporting year?

	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Total withdrawals	3800	Lower	Total amount of water is drawn from the public drinking water supply.
Total discharges	3800	Lower	Total wastewater is discharged to public sewage systems.
Total consumption	0	About the same	As a wholesale company we do not have significant consumption of water. At the warehouses, stores and back offices, water is primarily used for cleaning and sanitary facilities. In addition to this, water may be used for storing, transporting and selling food, for example for keeping live fish or making ice to chill fresh fish. It might be some water lost by evaporation, but this might result only in insignificant volumes. We assume water withdrawal and waste water discharge is about the same. This results in zero water consumption.

W1.2d

(W1.2d) Indicate whether water is withdrawn from areas with water stress and provide the proportion.

	Withdrawals are from areas with water stress	% withdrawn from areas with water stress	Comparison with previous reporting year	Identification tool	Please explain
Row 1	Yes	11-25	About the same	WRI Aqueduct	At Group level we do not explicitly measure and monitor the volume by treatment method as our waste water does not require special treatment. Our entire wastewater volume is fed into the public sewage system and is treated by municipal wastewater treatment plants. Compared to the previous year, we recorded a higher proportion of water consumption in water stress areas. This is due to the fact that more regions in which METRO operates are considered water stressed areas, caused by more frequent and more severe droughts as well as rising water demand in these regions. This is, unlike in the past, not a problem of developing countries (such as India, Pakistan) anymore. For example, countries within the EU that METRO has been active in have been experiencing very dry summers over the past years. Europe is not an arid continent, but water supplies are now a concern for almost half of the EU population. Research by the European Commission on "Water Scarcity and Drought in the European Union" shows the situation in different European countries using the water exploitation index (WEI) as indication of the amount of water abstracted each year as a proportion of total long-term freshwater resources. It is an indicator of the pressure or stress on freshwater resources. A WEI above 20% implies that a water resource is under stress, and values above 40% indicate severe water stress and clearly unsustainable use of the water resource. Cyprus, Bulgaria, Belgium, Spain, Italy and Malta are currently using up 20% or more of their long-term supplies every year. With METRO being active in Bulgaria, Belgium, Spain and Italy. Water scarcity is most acute in the south Eu region, but not limited to these areas: most Member States have suffered episodes of drought since 1976, and many now report frequent water scarcity problems and over-exploited aquifers. Water scarcity is an increasingly frequent and worrying phenomenon that affects at least 11% of the European population and 17% of EU territory, and hereby METRO's main business market: 84% of METRO's store-based sales are acquired in EU markets.

W1.2i

(W1.2i) Provide total water discharge data by destination.

	Relevance	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Fresh surface water	Not relevant	<Not Applicable>	<Not Applicable>	We do not draw water from this source. Total amount of water is drawn from the public drinking water supply.
Brackish surface water/seawater	Not relevant	<Not Applicable>	<Not Applicable>	We do not draw water from this source. Total amount of water is drawn from the public drinking water supply.
Groundwater	Not relevant	<Not Applicable>	<Not Applicable>	We do not draw water from this source. Total amount of water is drawn from the public drinking water supply.
Third-party destinations	Not relevant	<Not Applicable>	<Not Applicable>	We do not draw water from this source. Total amount of water is drawn from the public drinking water supply.

W1.4

(W1.4) Do you engage with your value chain on water-related issues?

- Yes, our suppliers
- Yes, our customers or other value chain partners

W1.4a

(W1.4a) What proportion of suppliers do you request to report on their water use, risks and/or management information and what proportion of your procurement spend does this represent?

Row 1

% of suppliers by number

1-25

% of total procurement spend

26-50

Rationale for this coverage

The number of 50,000 suppliers includes all suppliers, also local, SME companies who only supply 1 national METRO business entity or even 1 METRO store. In the CDP Supply Chain Project, we first focus on all suppliers who METRO works internationally with, these are 10,000 suppliers. We invited the 165 most relevant suppliers to participate. Of those 165 individual companies, 102 suppliers were invited for the CDP Water assessment. To identify relevant suppliers for CDP Supply Chain, we refer to the size of business we do with the respective supplier. The 2% of suppliers have the biggest procurement spend and are important drivers of the topic due to their eg. GHG emissions or water use in production. METRO generates approximately 27 per cent of its revenue with these suppliers. Since 2016, METRO is running the CDP Supply Chain Program to survey METRO suppliers with the highest procurement spend and impact on the respective issue, climate, forest and water use. Use of the resource water is an issue which has strategic significance for our sales lines METRO Wholesale. To gain an overview of water related risks in the supply chain, METRO conducts the CDP Supply Chain Water since 2016. The survey covers brand suppliers as well as own brand suppliers (producing private labels to us) which are related to water intensive business.

Impact of the engagement and measures of success

The survey provides a solid basis for understanding where there are water-related risks in the supply chain and what those risks are. It also provides touch points for further discussion and potential partnerships with the suppliers. In addition, the survey raised awareness to the issue of water related risks at some suppliers. We measure success in the response rate of suppliers invited to participate. For CDP Supply Chain Water, with 59% the response rate of 102 requested suppliers increased vs PY (58% in 2019) and 90% of suppliers shared their water consumption information while 85% of suppliers have a risk assessment procedure in place (vs. 77% in 2019).

Comment

W1.4b

(W1.4b) Provide details of any other water-related supplier engagement activity.

Type of engagement

Incentivizing for improved water management and stewardship

Details of engagement

Other, please specify (Promoting suppliers who are engaged)

% of suppliers by number

Less than 1%

% of total procurement spend

1-25

Rationale for the coverage of your engagement

METRO promotes suppliers who are engaged on water. In March 2020, METRO Wholesale conducted a marketing campaign called METRO Water Initiative celebrating World Water Day in collaboration with engaged suppliers to raise awareness of customers and employees. METRO Water Initiative was conducted again in 2021. In meeting the targets set out in SDG 6, NGO One Drop has been supporting access to water, sanitation, and hygiene (WASH) projects in India since 2011 for the most vulnerable and marginalized populations. As of 2019, One Drop and METRO AG have been co-supporting WASH projects in the state of Bihar; first, in the district of Sheohar with executing agency Water for People, then in the districts of Gaya and Madhubani with executing partner Water Aid India. The projects are modeled and designed around One Drop's A-B-C for Sustainability™ model and, in addition to funds, oversight, and monitoring, One Drop also provides technical assistance in the form of its Social Art for Behaviour Change™ approach. 2020 was full of uncertainty due to the COVID-19 pandemic. The Government of India had to impose a nationwide lockdown on March 24, 2020, limiting the movement of the entire 1.3 billion population of India as a preventive measure against the COVID-19 pandemic in India. The nationwide lockdown was observed in three phases until May 30, 2020. Looking at the rising trend in COVID-19 cases, a few State governments, including Bihar, further imposed the State-wide lockdown, which was extended until September 30, 2020, with some relaxations in the different phases. Now more than ever, access to water, sanitation, and hygiene is understood as a necessity in ensuring the health and safety of the global population. Despite the major challenges presented by the pandemic, the project demonstrated resilience, and we were still able to make great progress with project targets, pivoting to meet additional needs in the region while adapting to new implementation practices to ensure safety for all.

Impact of the engagement and measures of success

The suppliers gain from extra profit and from recognition of their sustainability engagement by end consumers and professional customers. We measure success here by the KPIs of sales uplift, customers reached via media and number of customers who purchased items of the campaign. Also, we measure success in terms of support we can give to people in India, together with NGO "OneDrop". In 2020, we reached 10% sales uplift despite the heavy impact by COVID and respective lockdowns of our core customer businesses in the time from mid-march 2020 on. We reached about 65 million customers through the campaign with our media incl. our message and Tipps and Tricks. About 1,200,000 customers made a purchase in any of the promotions of the campaign. Examples of the impact of the donations are: - 75,000 people have received safe water at the household level - Installed handwashing stations in five Public Health Centres that service a catchment area of over 1 million people - 1,600 students have benefited from drinking water and gender segregated toilets in their schools - 3 Farmers' Clubs received subsidies and training, resulting in increased yields and income. We decided in the reporting year to continue with METRO Water Initiative over next years and conducted it for a third time in 2020. This engagement has a direct impact on safe water access for communities in India. We collaborate with NGO OneDrop and aim for to collect sales linked donations for a project providing safe access to water for 250,000 people in India.

Comment

In 2019 to 2021 we link the METRO Water Initiative with our social engagement to support the UN Sustainable Development Goal #6: Sustainable access to water and sanitation for all. We therefore collaborate with NGO "OneDrop" and aim for to collect sales linked donations for a project providing safe access to water for 250,000 people in India. The activation in 2020 in comparison to 2019 was limited due to the fact that it was exactly disturbed with the first wave of COVID and first lockdowns.

W1.4c

(W1.4c) What is your organization's rationale and strategy for prioritizing engagements with customers or other partners in its value chain?

Which partners we engaged with in the value chain

In our water strategy we focus on reducing water consumption and managing waste water across the entire value chain, this includes engagement with customers, employees, suppliers and other partners along the value chain.

Method and strategy of engagement with the value chain partner

Regarding engagement with customers we offer our customers solutions with less impact on water and aim for raising awareness to water issues.

The rationale for prioritization of value chain partner

With our 16 million professional customers around the world METRO has a huge lever to create a real impact. As our customers have their own customers we are able to reach nearly one billion people.

How success is measured

For example, in terms of the success with partners in our value chain, we indicate the METRO Water Initiative.

We measure success here by the KPIs of sales uplift, customers reached via media and number of customers who purchased items of the campaign. Also, we measure success in terms of support we can give to people in India, together with NGO "OneDrop".

In 2020, we reached 10% sales uplift despite the heavy impact by COVID and respective lockdowns of our core customer businesses in the time from mid-march 2020 on.

We reached about 65 million customers through the campaign with our media incl. our message and Tipps and Tricks. About 1,200,000 customers made a purchase in any of the promotions of the campaign. Examples of the impact are:

- 75,000 people have received safe water at the household level
- Installed handwashing stations in five Public Health Centres that service a catchment area of over 1 million people
- 1,600 students have benefited from drinking water and gender segregated toilets in their schools
- 3 Farmers' Clubs received subsidies and training, resulting in increased yields and income.

W2. Business impacts

W2.1

(W2.1) Has your organization experienced any detrimental water-related impacts?

No

W2.2

(W2.2) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?

No

W3. Procedures

W3.3

(W3.3) Does your organization undertake a water-related risk assessment?

Yes, water-related risks are assessed

W3.3a

(W3.3a) Select the options that best describe your procedures for identifying and assessing water-related risks.

Direct operations

Coverage

Full

Risk assessment procedure

Water risks are assessed as part of an enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

1 to 3 years

Type of tools and methods used

Tools on the market

Tools and methods used

WRI Aqueduct

Comment

Water related risks of METRO sites are covered by our Risk Management (1 to 3 years perspective) as well as Issues Management (mid- to long-term perspective), e.g. we assessed the overall water risk of our entire site portfolio applying the WRI Aqueduct Water Risk tool. Mid- to long-term trends are monitored through Issues Management.

Supply chain

Coverage

Full

Risk assessment procedure

Water risks are assessed as part of an enterprise risk management framework

Frequency of assessment

Annually

How far into the future are risks considered?

1 to 3 years

Type of tools and methods used

Other

Tools and methods used

Other, please specify (CDP Supply Chain Program and Impact Assessment (Estelle by Sustain))

Comment

Water related risks of METRO's supply chain are covered by our Risk Management (1 to 3 years perspective) as well as Issues Management (mid- to long-term perspective), e.g. we ask our strategic suppliers via CDP Supply Chain Program on their water related risks. Mid- to long-term trends are monitored through Issues Management.

Other stages of the value chain

Coverage

Partial

Risk assessment procedure

Water risks are assessed as part of an enterprise risk management framework

Frequency of assessment

More than once a year

How far into the future are risks considered?

3 to 6 years

Type of tools and methods used

Other

Tools and methods used

Internal company methods

Comment

Overall mid- to long-term risks and opportunities are covered by our Issues Management (mid- to long-term perspective). Under the Issues Management we monitor trends like changing consumer behaviour, upcoming regulation or global challenges, e.g. water crisis and climate change.

W3.3b

(W3.3b) Which of the following contextual issues are considered in your organization's water-related risk assessments?

	Relevance & inclusion	Please explain
Water availability at a basin/catchment level	Relevant, always included	Assessed for direct operations including water withdrawals and discharges applying the WRI Aqueduct Water Risk Atlas Tool. Under the Issues Management long-term trends like water crisis are monitored at an overall level.
Water quality at a basin/catchment level	Relevant, always included	Assessed for direct operations incl. the water quality at a basin / catchment level applying WRI Aqueduct Water Risk Atlas Tool. Under the Issues Management long-term trends like water crisis are monitored at an overall level.
Stakeholder conflicts concerning water resources at a basin/catchment level	Relevant, always included	Assessed for direct operations applying WRI Aqueduct Water Risk Atlas Tool. Under the Issues Management long-term trends like water crisis are monitored at an overall level.
Implications of water on your key commodities/raw materials	Relevant, always included	Assessed by asking strategic suppliers through CDP Supply Chain Program on their risks related to the business relation with METRO . Under the Issues Management long-term trends like water crisis are monitored at an overall level.
Water-related regulatory frameworks	Relevant, always included	Under the Issues Management long-term trends like water crisis and related regulatory frameworks are monitored at an overall level.
Status of ecosystems and habitats	Relevant, always included	According to specific areas of agricultural commodity production, the status of ecosystems and habitats are always included, especially for the crucial commodities such as cattle, palm oil, soy, paper & pulp. METRO's position on biodiversity also refers to the protection of ecosystems and habitats. Under the Issues Management long-term trends like water crisis and status of ecosystems and habitats are monitored at an overall level.
Access to fully-functioning, safely managed WASH services for all employees	Relevant, always included	We do offer to all employees WASH services as basic standard to ensure the health and safety of our employees. Any related risks are managed as part of the OHS (Occupational Health & Safety) management on country level and monitored on corporate level.
Other contextual issues, please specify	Not considered	As a retail company our direct impact from water withdrawal and waste water discharge is very limited. Because of that METRO focus its water risk assessment on water availability and quality, regulatory risks, stakeholder conflicts and implications on key commodities.

W3.3c

(W3.3c) Which of the following stakeholders are considered in your organization's water-related risk assessments?

	Relevance & inclusion	Please explain
Customers	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example customers with regard to changing behaviour, product assortment and reputation.
Employees	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example employees with regard to occupational health and safety etc.
Investors	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example investors with regard to expectations on METRO's ESG/SRI performance.
Local communities	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example local communities and authorities with regard to new store opening and related licences etc.
NGOs	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example NGOs with regard to reputation etc.
Other water users at a basin/catchment level	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example other water users at local level with regard to conflicts, operating licences etc.
Regulators	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example local communities and authorities with regard to new store opening and related licences etc.
River basin management authorities	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example local communities and authorities with regard to new store opening and related licences etc.
Statutory special interest groups at a local level	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example special interest groups and NGOs with regard to reputation etc.
Suppliers	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example suppliers with regard to risks from supply chain.
Water utilities at a local level	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example local water utilities with regard to water supply for store operation etc.
Other stakeholder, please specify	Relevant, always included	Our water risk assessment is part of our overall risk management at METRO. Our Risk Management always takes all stakeholder groups into account, depending on the specific risk issue. For example customers with regard to product assortment, authorities with regard to environmental law, NGOs with regard to reputation etc.

W3.3d

(W3.3d) Describe your organization's process for identifying, assessing, and responding to water-related risks within your direct operations and other stages of your value chain.

Level of coverage:

We have chosen all METRO sites as coverage, e.g. stores. Some stores might face water related risks. Applying the WRI Aqueduct Water Risk Atlas Tool we evaluate how water stress, flood occurrence, access to water, drought, and other issues may affect operations of our store network. Suppliers might face similar risks at some of their facilities. We therefore ask selected suppliers via CDP Supply Chain Program to better understand potential for supply chain risks.

How risks are classified:

METRO conducts an annual risk inventory to systematically map and assess all group-wide risks based on uniform criteria. For each risk the responsible risk owner is assessing loss potential and probability of occurrence (asset level). The risk officer sums up the results in a risk portfolio, which includes a description and assessment based on quantitative and qualitative indicators in terms of the extent of damage and the probability of occurrence. The centrally responsible risk coordinators (company level) validate the results reported by the sales lines, group companies and central departments. They summarize these in a functional risk profile with detailed description of individual risks. Risk profiles for selective categories are validated in interaction between risk coordinators and the GRC committee and specific steps to improve risk management are devised. All identified risks are classified based on uniform standards and quantitative and qualitative indicators with regard to the potential extent of damages and probability of occurrence. Longer-term risks and opportunities (> three years) are assessed under the Issues Management, covering most of global challenges related issues like water crisis.

In 2020, we started a scenario analysis for METRO's fruit & vegetable supply chain. Here, water related risks in the production of those products will be a key driver to be assessed and analysed.

In 2018, we conducted our first sustainability accounting for the financial year 2016/2017 (https://responsibility.metroag.de/~assets/responsibility-mag/documents/responsibility/201808-white-paper-sustainable-value-creation_en.pdf?dl=1). With our model of sustainable value creation, we can take a close look at the economic, ecological and social impacts of our business activities along the entire value chain and quantify them in monetary terms. This enables us to compare the significance of the impacts directly with each other and to demonstrate interactions. The results of the sustainability accounting show us where negative impacts can be mitigated and positive impacts strengthened. This approach thus supports our sustainability strategy, creates a differentiated basis for strategic decisions and helps to secure the long-term competitiveness of our company. Water use and pollution in the supply chain have been identified as hotspot especially for the food part of our assortment.

We select our suppliers very carefully, especially for our own-brand products. We place a particularly high priority on the reliability of our own-brand suppliers with regard to product quality and compliance with safety and social standards as well as suppliers' own compliance efforts. We therefore continuously audit our own-brand suppliers to assess their adherence to METRO's stringent procurement and compliance standards. For example, we require GLOBALGAP certification from our food suppliers which covers the compliance with specific requirements on water-related issues, e.g. waste water handling, use of pesticides.

In addition, since 2016 we conduct a supplier survey on water and ask strategic suppliers (brand and own brand) on their water risk assessment this includes risks from water pollution. The survey is done through CDP Supply Chain Program.

Process for risk response:

Risk coordinator informs responsible risk owner and aligns about actions on company level to manage risk. At asset level, e.g. store or country level risk owner initiates actions to manage risk at local level.

W4. Risks and opportunities

W4.1

(W4.1) Have you identified any inherent water-related risks with the potential to have a substantive financial or strategic impact on your business?

No

W4.1a

(W4.1a) How does your organization define substantive financial or strategic impact on your business?

Definition of 'substantive financial impact':

All identified risks are classified based on uniform standards and quantitative and qualitative indicators with regard to the potential extent of damages (detrimental effects on our corporate objectives, the key performance indicator is EBITDA and probability of occurrence. For the risk matrix the significance levels are currently calculated based on EBIT and will be changed to EBITDA.

We break down risks into the following 4 risk categories:

Loss potential

- Significant > €300 million
- Major > €100–300 million
- Moderate > €50–100 million
- Minor ≤ €50 million

Probability and frequency of occurrence

- Probable > 50%
- Possible > 25–50%
- Low ≥ 10–25%
- Unlikely < 10%

Frequency is not disclosed separately, loss potential is based on frequency and magnitude. Overall risk is calculated based on probability multiplied by loss potential. A „substantive financial impact“ would be related to risks assessed as particularly relevant risks (gross risks) METRO is exposed to and are reported in the Opportunities and Risk Report of the Annual Report, e.g. loss potential > €50 million € or probability >50%.

Example of substantive impact considered

As a company with global operations, METRO depends on the political and economic situation in the countries in which it operates. The fundamental business environment can change rapidly. Changes in political leadership, civil unrest, terrorist attacks or natural disasters can jeopardise METRO's business. For the reporting year 2019/20, the political and economic situations in Russia, Ukraine and Turkey were of particular relevance. The potential risks include the loss of property and real estate assets, changes in the exchange rate, trade restrictions, capital controls and regulatory restrictions. The global economy is increasingly marked by tense trade relations between the USA, Europe and China, as can be clearly seen in the expansion of the imposed punitive tariffs, as well as the approved withdrawal of the United Kingdom from the European Union (Brexit).

We assess climate-related risks over a prospective 1-year period, strategic risks cover at least the medium-term planning horizon (3 years). METRO monitors and assesses longer-term risks and opportunities, for example most of the climate change related risks, using its issues management system. The Corporate Public Policy department's Issues Management unit continuously monitors and identifies topics of special interest and media issues of relevance to the group. This enables us to address the public debate with swift, clear and uniform statements. The group's issues management and risk management systems are closely interconnected.

W4.2b

(W4.2b) Why does your organization not consider itself exposed to water risks in its direct operations with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
Row 1	Risks exist, but no substantive impact anticipated	Possible risks are identified through applying WRI Aqueduct Tool. Criteria for determining, whether an identified risk is related to substantive change, is its extent of loss potential and the probability of occurrence. METRO applies a risk matrix with defined thresholds. Based on the prioritized risk portfolio, on corporate level Risk Coordinators prioritize risks which are most material and relevant threats for objectives. Finally, the Governance, Risk and Compliance (GRC) Committee selects top risks and chances for METRO, considering also results of internal control system and compliance management system, opportunity management system and internal auditing. This provides an enhanced overview of our company's risk and opportunity situation. Currently, the risk assessment does not show substantial threats for METRO from water related risks in direct operations. The risk assessment applying WRI Aqueduct Tool identified sites at water related risk in some countries. For example, a few stores in Ukraine are located in regions with risk from water stress due to limited availability and/or insufficient water quality. The results were cross checked with local business units. Finally, the risk does not meet the threshold to be seen as a risk that could result in substantive impact to our business. The risk assessment is reviewed twice a year.

W4.2c

(W4.2c) Why does your organization not consider itself exposed to water risks in its value chain (beyond direct operations) with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
Row 1	Risks exist, but no substantive impact anticipated	Possible risks are identified through asking our suppliers on their water risks. Criteria for determining, whether an identified risk is related to substantive change, is its extent of loss potential and the probability of occurrence. METRO applies a risk matrix with defined thresholds. Based on the prioritized risk portfolio, on corporate level Risk Coordinators prioritize risks which are most material and relevant threats for objectives. Finally, the Governance, Risk and Compliance (GRC) Committee selects top risks and chances for METRO, considering also results of internal control system and compliance management system, opportunity management system and internal auditing. This provides an enhanced overview of our company's risk and opportunity situation. Currently, the risk assessment does not show substantial threats for METRO from water related risks in supply chain. As wholesaler/retailer, METRO depends on external providers of goods and services. We choose suppliers very carefully, especially in the own-brand area. Our supplier survey on water conducted 2020 shows responders who see risks related to their business relationship with us. But finally, the risk does not meet the threshold to be seen as a risk that could result in substantive impact to our business. The risk assessment is reviewed twice a year.

W4.3

(W4.3) Have you identified any water-related opportunities with the potential to have a substantive financial or strategic impact on your business?

No

W4.3b

(W4.3b) Why does your organization not consider itself to have water-related opportunities?

	Primary reason	Please explain
Row 1	Opportunities exist, but none with potential to have a substantive financial or strategic impact on business	We analyse relevant global and national trends and make decisions aimed at systematically seizing future opportunities and to carve out competitive advantages. This is considered in our Issues Management. Opportunities related to sustainability, e.g. related to water are evaluated by the Corporate Responsibility Department and raised to the respective departments. For example, we identified water as an issue for closer collaboration with suppliers to raise awareness of customers and promote products with less impact on water. This could lead to additional revenues and improved brand reputation from contributing to SDG #6. METRO therefore developed the METRO Water Initiative and realised the opportunity from collaborating with selected suppliers on that issue. The impact is not substantive, but already more than an opportunity, already implemented and growing year by year. But the identified and realized opportunity is below the threshold to have substantive impact on our business. Opportunities with a potential sustained EBIT effect of \geq €50 million we would assess as potential moderate benefit to our business and we would report publicly about. The assessment is updated regularly twice a year.

W6. Governance

W6.1

(W6.1) Does your organization have a water policy?

Yes, we have a documented water policy that is publicly available

W6.1a

(W6.1a) Select the options that best describe the scope and content of your water policy.

	Scope	Content	Please explain
Row 1	Company-wide	Description of business dependency on water Reference to international standards and widely-recognized water initiatives Company water targets and goals Commitment to align with public policy initiatives, such as the SDGs Commitments beyond regulatory compliance Commitment to water-related innovation Commitment to stakeholder awareness and education Commitment to water stewardship and/or collective action Acknowledgement of the human right to water and sanitation Recognition of environmental linkages, for example, due to climate change Other, please specify (Reduce consumption and manage waste water)	Based on the Environmental Policy METRO has adopted a dedicated policy for Water. The goal of this water policy is to reduce water consumption and manage waste water across the entire value chain, through partnering with suppliers, considering water-related requirements in product and supplier selection, improving water efficiency in own operations, offering customers solutions with less impact on water, and raising awareness among employees, suppliers and customers. The policy is publicly available from the corporate website. METRO's Environmental Policy serves as a framework for all sales lines regarding protection of the environment, e.g. with respect to water or climate. Specific measures and programmes will be implemented by the sales lines independently according to their business relevance. METRO expects other companies METRO has a stake in and also partners and suppliers to act in accordance with this policy, too. 20190722-water-policy-and-action-plan_en.pdf

W6.2

(W6.2) Is there board level oversight of water-related issues within your organization?

Yes

W6.2a

(W6.2a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for water-related issues.

Position of individual	Please explain
Chief Executive Officer (CEO)	Responsibility for water-related issues in the reporting year was with the CEO who was the Director on board in charge of Sustainability. In this position, the CEO was also responsible for METRO's strategic water target and its management and the group's overall performance on water issues. Bi-weekly, the Managing Board Member is briefed on the developments of overall climate-related issues including water topics by the Global Director Global Corporate Responsibility. At METRO AG, the strategic steering of water-related issues lies with the Sustainability Committee (SusCom). The Board member responsible for Sustainability, in the reporting year this was the CEO of METRO AG, is chairman of the Sustainability Committee. The status of METRO's water protection target and related initiatives are a scheduled agenda item in each Committee meeting once per quarter. The Board is therefore regularly informed about water-related issues and decides on strategic issues such as budget requirements for water safety activities such as the supplier collaboration in the METRO Water Initiative. In the reporting year, the CEO as board member and the SusCom steered by him, decided to conduct the CDP Supply Chain Program Water Security and also supported the supplier & customer engagement campaign with the METRO Water Initiative project.

W6.2b

(W6.2b) Provide further details on the board’s oversight of water-related issues.

	Frequency that water-related issues are a scheduled agenda item	Governance mechanisms into which water-related issues are integrated	Please explain
Row 1	Scheduled - all meetings	Monitoring implementation and performance Reviewing and guiding annual budgets Reviewing and guiding business plans Reviewing and guiding major plans of action Reviewing and guiding risk management policies Reviewing and guiding strategy Reviewing and guiding corporate responsibility strategy Reviewing innovation/R&D priorities Setting performance objectives	The CEO as Board member responsible for Sustainability is chairman of the Sustainability Committee. The status of water consumption and related initiatives is a scheduled agenda item in each Committee meeting and is reported to him and the other Committee members. The Board is therefore regularly informed about water-related issues.

W6.3

(W6.3) Provide the highest management-level position(s) or committee(s) with responsibility for water-related issues (do not include the names of individuals).

Name of the position(s) and/or committee(s)

Sustainability committee

Responsibility

Both assessing and managing water-related risks and opportunities

Frequency of reporting to the board on water-related issues

Quarterly

Please explain

The Sustainability Committee consists of the Director on Board responsible for sustainability and the Operating Partner as well as other executive managers, representative CEOs of METRO Wholesale country organisations, the Director of Food Sourcing, the Director of Own Brand Management, the Director of Corporate Responsibility plus managers from expert departments such as Quality Assurance and Communications. In all METRO countries, sustainability managers are responsible for making sure that sustainability is integrated into the business at the level of the sales lines and the group. This is done by rolling out this concept in the various corporate divisions and taking it into account during decision making. As an official body, the Sustainability Committee makes sure that the right strategic course is pursued with respect to the group’s sustainability performance and key issues are covered by means of relevant targets. The Committee is regularly informed about water related issues.

W6.4

(W6.4) Do you provide incentives to C-suite employees or board members for the management of water-related issues?

	Provide incentives for management of water-related issues	Comment
Row 1	Yes	Each Board member does have sustainability related targets in the short term incentive. The progress towards target is measured by KPI reduction of Carbon emissions of METRO versus previous year. Long term incentives contain 3 specific and business related KPIs with sustainability as linking KPI weighted with 10%. Target is to stay the key player for sustainability within industry group measured by KPI "Rank in S&P CSA assessment in our industry group" including water safety as an important driver.

W6.4a

(W6.4a) What incentives are provided to C-suite employees or board members for the management of water-related issues (do not include the names of individuals)?

	Role(s) entitled to incentive	Performance indicator	Please explain
Monetary reward	Director on board Corporate executive team Chief Executive Officer (CEO) Chief Financial Officer (CFO) Chief Operating Officer (COO) Chief Purchasing Officer (CPO) Other C-suite Officer (CHRO)	Reduction of water withdrawals	Each Board member does have sustainability related targets. Long term incentives contain 3 specific and business related KPIs with sustainability as linking KPI weighted with 10%. Target is to stay the key player for sustainability within industry group measured by KPI "Rank in S&P CSA assessment in our industry group" including water reduction as an important driver.
Non-monetary reward	Other, please specify (Head of Food Sourcing)	Supply chain engagement Implementation of water-related community project	The Head of Food Sourcing is in charge of conducting the annual METRO Water Initiative together with various A-Brand suppliers. This project includes also the representation of METRO during international trade fairs, panel discussions on water stewardship and similar public events. Reward in participation of these events, visibility to an international community and also presenting METRO's charitable activity within the METRO Water Initiative (the outcome is donated to water sanitation community projects in India via NGO OneDrop).

W6.5

(W6.5) Do you engage in activities that could either directly or indirectly influence public policy on water through any of the following?

- Yes, direct engagement with policy makers
- Yes, trade associations
- Yes, other

W6.5a

(W6.5a) What processes do you have in place to ensure that all of your direct and indirect activities seeking to influence policy are consistent with your water policy/water commitments?

We ensure that activities to influence policy are consistent with our climate protection strategy because of close cooperation between the departments Corporate Responsibility (responsible for strategy and reporting of water engagement), Corporate Public Policy (responsible for responsible lobbying) and Corporate Energy Management (responsible for implementing water reduction measures). The department Corporate Responsibility is monitoring and assessing Sustainability and CR related issues through the group-wide Risk Management and Issues Management. The results are considered in the development/adjustment of the water strategy. Public Policy is in charge of engagement with policy makers and trade associations. The Energy Management is responsible for water procurement and efficient water management of the properties. Experts in the field screen possibilities for eg. recycling waste water.

All three departments are working closely together to ensure policy influence directions are in line with the overall water strategy. One dedicated colleague per team is nominated as sparring partner for the other two departments. In general, the departments work together in two ways:

1. Corporate Responsibility and Energy department align on overall water strategy, screen internal developments and implement initiatives and actions to meet the water target.
2. Corporate Public Policy department screens and observes policy developments regarding water issues, eg. upcoming regulations.

W6.6

(W6.6) Did your organization include information about its response to water-related risks in its most recent mainstream financial report?

Yes (you may attach the report - this is optional)
entire-metro-crr1920.pdf

W7. Business strategy

W7.1

(W7.1) Are water-related issues integrated into any aspects of your long-term strategic business plan, and if so how?

	Are water-related issues integrated?	Long-term time horizon (years)	Please explain
Long-term business objectives	Yes, water-related issues are integrated	5-10	At METRO we have integrated water-related issues. We defined METROs water strategy and a longterm target for water reduction until 2025.
Strategy for achieving long-term objectives	Yes, water-related issues are integrated	5-10	At METRO we have integrated water-related issues. We defined METROs water strategy and a longterm target for water reduction until 2025. Furthermore country-specific water reduction targets have been defined.
Financial planning	No, water-related issues not yet reviewed, but there are plans to do so in the next two years	<Not Applicable>	At METRO we have not yet integrated water-related issues. But water-related issues were reviewed and we are currently in the process to decide on measures to integrate into financial planning. METRO has firmly anchored the principle of sustainability in its corporate strategy. Sustainability is part of our Guiding Principles. The central institution of our sustainability management is our Sustainability Committee. When it comes to water the Sustainability Committee is responsible to assess how water crisis could influence the business strategy and to define targets and related measures. Information is collected through Issues Management (issues monitoring), dialogue with stakeholders and KPIs (e.g. water consumption). In addition water related risks are part of the regular risk assessment procedure. Through our Issues Management we are aware of water crisis is of increasing importance for our stakeholders, e.g. investors, politics, customers and there are risks related to own operations and supply chain. Therefore METRO decided to set up a position on Water. Currently we are still in the process to review water related issues and to set up related measures, e.g. a reduction target.

W7.2

(W7.2) What is the trend in your organization’s water-related capital expenditure (CAPEX) and operating expenditure (OPEX) for the reporting year, and the anticipated trend for the next reporting year?

Row 1

Water-related CAPEX (+/- % change)

0

Anticipated forward trend for CAPEX (+/- % change)

0

Water-related OPEX (+/- % change)

-5

Anticipated forward trend for OPEX (+/- % change)

6

Please explain

Regarding water-related capex, we include water safety-related investments in new store openings and re-modellings of stores. Here, all planned measures will be implemented. In existing stores/office spaces only in case of refurbishment. There was no increase or decrease in the level of investments. For Water related OPEX“ we observed a slight decrease in regard to water reduction driven by COVID as there were less employees in the office and some stores closed in Italy, Spain and other stores with reduced opening hours. Hence, the consumption of water for eg. sanitary systems was reduced. Based on the decrease we expect the trend in 2021 in „Water related OPEX“ to have no significant changes vs. FY20, but to meet the level of previous year 2019. Also, we see an increase of OPEX for sewage water in some countries, e.g. Germany.

W7.3

(W7.3) Does your organization use climate-related scenario analysis to inform its business strategy?

	Use of climate-related scenario analysis	Comment
Row 1	Yes	We do currently consider climate-related effects in our risk management. For example, we estimate sales and costs related risks taking into account rising prices and shrinking availability of resources. However, we do not consider this approach as a dedicated scenario analysis, since we do not explicitly juxtapose different emission trajectories and respective policy scenarios, but operate with projections that we believe to be most probable. We are currently conducting a climate-related scenario analysis on METRO specific scenarios on our international fruit & vegetable supply chain. We plan to build the analysis on publicly available and well documented scenarios, as well as existing company-specific modelings, together with internal expertise of our fruit & vegetable Category Management - both from international sourcing offices and country operations. We intend to use results to inform risk management, strategic planning, and our sustainability strategy.

W7.3a

(W7.3a) Has your organization identified any water-related outcomes from your climate-related scenario analysis?

Yes

W7.3b

(W7.3b) What water-related outcomes were identified from the use of climate-related scenario analysis, and what was your organization's response?

	Climate-related scenarios and models applied	Description of possible water-related outcomes	Company response to possible water-related outcomes
Row 1	2DS	In METRO's climate-related scenario analysis we identified drought as one water-related outcomes. Drought has severe implications on our direct operations to use water in stores as well as in our supply chain for agricultural food products. Based on the 2DS scenario METRO defined a science based target, which was approved by the SBTi. "METRO AG commits to reduce Scope 1 and 2 GHG emissions 60 % per sqm selling and delivery space by 2030 from a 2011 base-year. METRO AG further commits to reduce absolute Scope 3 GHG emissions 15 % by 2030 from a 2018 base-year." Physical risks deriving from extreme weather events and water stress as well as transition risks such as rising prices from resource scarcity (with impact on prices for products) or upfront investments in new Technologies (water recycling / reuse equipment) have been identified as the main climate-related risks in our supply chain and our own operations. Disruption due to extreme weather and shrinking economic prosperity could cause risks for our customers and thus for our sales.	To respond to climate-related risks such as drought we for example established direct sourcing via METRO's International Trading Officers, especially for fruit and vegetables. Our Policies for raw material such as soy, palm oil or paper & pulp also cover drought-related aspects in the supply chain. We strengthen this approach by collaborating with suppliers in our METRO Water Initiative and via the CDP supply chain program. We consider the risk included in the scenario analysis of our SBT in our risk management and estimate sales and costs related risks taking into account rising prices and shrinking availability of resources. Process: 1 Climate-related risks are part of our risk management and thus part of our governance. - already integrated in risk management process, both qualitative and quantitative 2 We assess materiality of climate-related risks (focused both on physical and transitional risks) - significant impacts identified 3 We evaluate business impacts - detailed scenario analysis will be performed during the above mentioned pilot project, 4 We identify possible responses - e.g. Water Saving Measures, Supplier Engagement programs We do report on this analysis in our public available CDP Response. We are currently conducting a climate-related scenario analysis on METRO's fruit and vegetable supply chain, which will also include the use of water in agriculture and the impacts we will face here (eg. due to increasing drought) over the next years.

W7.4

(W7.4) Does your company use an internal price on water?

Row 1

Does your company use an internal price on water?

No, and we do not anticipate doing so within the next two years

Please explain

At METRO we have not yet decided to use an internal price on water due to low significance of business impact. Water-related issues were reviewed and we are currently in the process to decide on measures to integrate into our business strategy.

W8. Targets

W8.1

(W8.1) Describe your approach to setting and monitoring water-related targets and/or goals.

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
Row 1	Company-wide targets and goals Country level targets and/or goals	Targets are monitored at the corporate level Goals are monitored at the corporate level	METRO has adopted a dedicated position on Water. Based on the water risk assessment for entire store portfolio the sales line decided on country specific reduction targets. These targets are monitored at country and reported to corporate level.

W8.1a

(W8.1a) Provide details of your water targets that are monitored at the corporate level, and the progress made.

Target reference number

Target 1

Category of target

Water withdrawals

Level

Country level

Primary motivation

Cost savings

Description of target

Reduction in water withdrawal per square meter sales floor by 6% from FY2019 to FY2020. The target is broken down into country specific targets.

Quantitative metric

% reduction of water withdrawals from municipal supply

Baseline year

2017

Start year

2018

Target year

2020

% of target achieved

100

Please explain

The reduction target for FY2020 was achieved. Targets are defined on national level for each country. The specific situation varies between the countries.

Target reference number

Target 2

Category of target

Water withdrawals

Level

Company-wide

Primary motivation

Climate change adaptation and mitigation strategies

Description of target

The target on corporate level is a reduction of water withdrawal by 5% until 2025. The target is broken down into country specific targets.

Quantitative metric

% reduction of water withdrawals from municipal supply

Baseline year

2016

Start year

2016

Target year

2025

% of target achieved

47

Please explain

Longterm goal until 2025: Reduction in water withdrawal per square meter sales floor by 5% from FY2016 to FY2025. The corporate target is broken down into country specific targets.

W8.1b

(W8.1b) Provide details of your water goal(s) that are monitored at the corporate level and the progress made.

Goal

Engaging with customers to help them minimize product impacts

Level

Business activity

Motivation

Increased revenue

Description of goal

In its 4th year, the METRO Water Initiative unites more METRO countries and international suppliers than ever before. In an impactful 3-year partnership together with the international water foundation One Drop we will tackle the issue of safe water access in Sheohar, a region in North-India which is particularly affected by the global water crisis. The goal: By 2021, more than 250,000 people in Sheohar in Northern India should have permanent access to water and sanitation facilities. During the campaign METRO together with the 22 suppliers offers products with less impact on water and shared tips and tricks to save water with customers. The campaign is planned to continue in 2021. This joint effort is part of the broader METRO Water Initiative, and includes a 2-week in-store campaign at METRO wholesale stores in Europe and Asia where a percentage of sales from selected products will be donated to fund the water project in India. • At least 1.2 million Euros are to be collected for this purpose through the METRO Water Initiative • 15 METRO countries and 22 suppliers support the METRO Water Initiative in the campaign time around the UN World Water Day

Baseline year

2016

Start year

2018

End year

2021

Progress

In June 2019, work started on site in Sheohar, a district in the federal Indian state of Bihar. In June 2018, the international wholesaler METRO announced its cooperation with the international Foundation One Drop.

Goal

Engagement with suppliers to help them improve water stewardship

Level

Company-wide

Motivation

Reduced environmental impact

Description of goal

Suppliers might face similar risks at some of their facilities. We therefore ask selected suppliers via CDP Supply Chain Program to better understand potential for supply chain risks. Started in 2016, METRO sent the questionnaire in 2020 for the 4th time to biggest brand suppliers and own brand suppliers to more than 100 in total. The goal is to get a better transparency about water-related risk and opportunities in our supply chain by improving respond rates to 80% until 2021.

Baseline year

2016

Start year

2017

End year

2021

Progress

In total 59% of the requested suppliers answered our questionnaire in 2020.

W9. Verification

W9.1

(W9.1) Do you verify any other water information reported in your CDP disclosure (not already covered by W5.1a)?

Yes
entire-metro-crr1920.pdf

W9.1a

(W9.1a) Which data points within your CDP disclosure have been verified, and which standards were used?

Disclosure module	Data verified	Verification standard	Please explain
W1 Current state	water intensity indicator for own operations: freshwater withdrawal per square meter sales and delivery floor	ISAE 3000	Third party verification undertaken on all sustainability key performance indicators as published in the CR Report 2019/20.

W10. Sign off

W-FI

(W-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

W10.1

(W10.1) Provide details for the person that has signed off (approved) your CDP water response.

	Job title	Corresponding job category
Row 1	Chief Human Resources Officer (CHRO)	Director on board

W10.2

(W10.2) Please indicate whether your organization agrees for CDP to transfer your publicly disclosed data on your impact and risk response strategies to the CEO Water Mandate's Water Action Hub [applies only to W2.1a (response to impacts), W4.2 and W4.2a (response to risks)].

Yes

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I am submitting to	Public or Non-Public Submission
I am submitting my response	Investors	Public

Please confirm below

I have read and accept the applicable Terms